

eCourse Outline

Human Resources: The Employee Lifecycle for Small Businesses, Part 2

1. Developing employees

- a. Develop your employees
 - i. Grow and engage employees
- b. Give immediate and continuous feedback
 - i. Provide coaching in real time
 - ii. Continuous performance management
- c. Promote your employee
 - i. Employee promotions

2. Managing change and performance issues

- a. Identify employee performance issues
 - i. Areas of concern
- b. Address employee performance issues
 - i. Intentional positive change
- c. Use performance management toolkit
- d. Understand separation of employment
 - i. Voluntary
 - ii. Involuntary
 - iii. Termination
- e. Manage a termination (involuntary separation)
 - i. Termination

3. Keep your company growing

- a. Prepare to hire
- b. Recruit and interview**
- c. Hire and onboard
- d. Develop employees
- e. Manage change